

# HOW TO BUY

**Buying from us is simple - if you follow the points below in this order:-**

- ✓ a) Decide which machine or package you would like to buy from us, plus any extras from the website address supplied to you in your email.
- ✓ b) At the same time, email us your full postal address (where you live) so that we can obtain a shipping quote for you.
- ✓ c) Once we have the above two, we can email you a pro-forma invoice along with our bank details for a bank to bank transfer in BRITISH POUNDS only.

We DO NOT accept payment by ANY type of Bank Cards, Paypal, Western Union etc. We will ONLY accept payment in British Pounds from your bank to our bank or via [www.transferwise.com](http://www.transferwise.com)

- ✓ d) Once we have received your funds (which can take around 5 working days from overseas), we will ship your goods to you by air. Often, our service is door to door - this means that it will be delivered right your door. This may take a few extra days - so please bear this in mind when ordering.
- ✓ e) Please note, that we do not cover any local charges (i.e. Import Duties etc) - You must bear any such costs yourself when the goods arrive into your country. Usually, these amount to just a few percent of the value of the goods - however, please check with your local Customs & Excise Office for the exact percentage as they vary slightly from one country to another.

Please do not ask us to undervalue the item you are purchasing on the invoice as we will not be able to help you there. Not only is that illegal but by undervaluing, you will get less back from the insurance company should the parcel is lost.

If unsure about anything, please email us at: [cplsales@print1.co.uk](mailto:cplsales@print1.co.uk)

Creative Printers of London [www.hotfoilstampingmachines.com](http://www.hotfoilstampingmachines.com)